



SIGN IN QR CODE



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Attendee Sign-in, 2025 JBSA FSH-
Retired Military Town Hall





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2025 JBSA Retired Military Town Hall



JBSA & 502 ABW Command Team



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**Brigadier General
Randy P. Oakland**



**Chief Master Sergeant
Lance R. Power**



Medical Center of Excellence & Senior Army Element Command Team



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**Major General Anthony L.
McQueen**



**Command Sergeant Major
Jesus H. Gonzalez**

JBSA: #1 Place to Work, Train & Live – at Leading Edge of Innovative & Joint Solutions



59th Medical Wing Leadership Team



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**Brig Gen Major General
Gwendolyn A. Foster**



**Chief Master Sergeant
Marcus D. Washington**

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Brooke Army Medical Center Command Team



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**Colonel (Dr)
Kevin Kelly**



**Command Sergeant Major
Jan "Eddie" Miller**



JBSA RETIRED MILITARY COUNCIL



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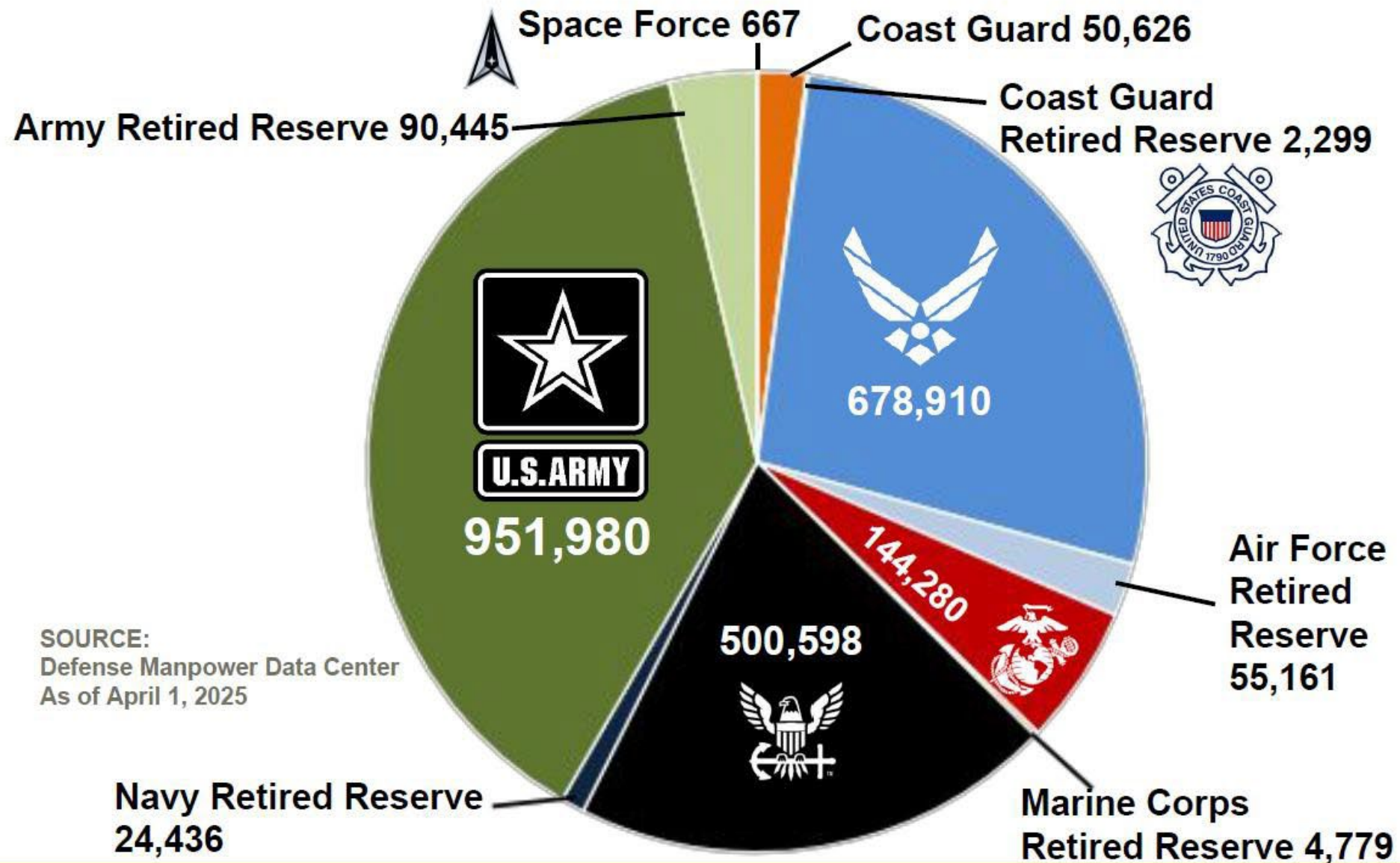
FELIX L. SANTIAGO

COL (Ret), U.S. Army

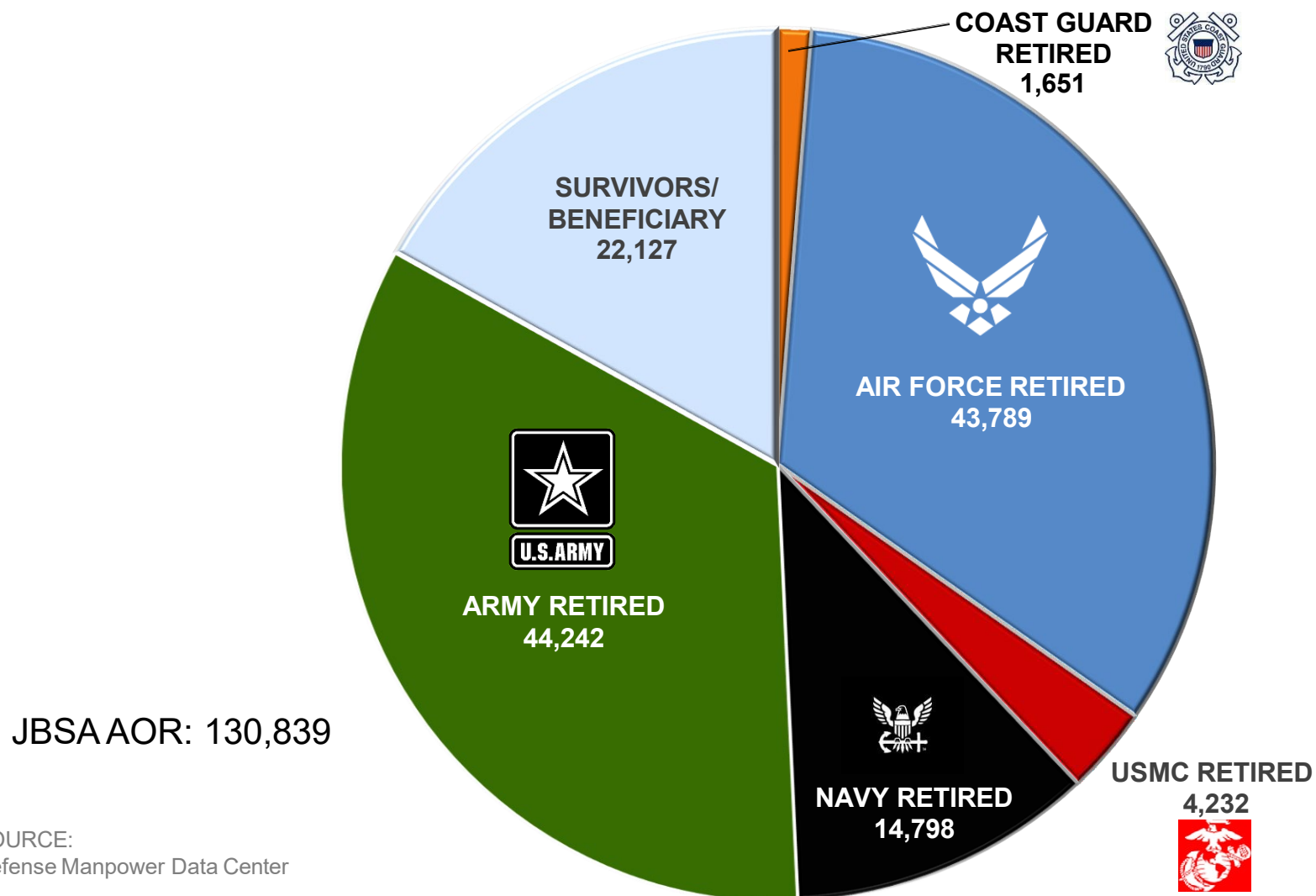
“Soldier for Life”

Officer Co-Chairman JBSA Retired Military Council

Retired Service Member Roll Call!!



JBSA RSO/RAO Retiree Population and AOR



JBSA Retired Military Council (RMC)

- ***RMC--22 Retired military members***
 - ✓ Chartered by the JBSA leadership
 - ✓ US Army, US Air Force, and US Navy Retired members
 - ✓ Co-Chaired by an Officer and a Senior NCO
 - ✓ 11 Officers & 11 Senior Noncommissioned Officers
 - ✓ Advised by FSH Retirement Services Office and USAF Retired Activities Offices
 - ✓ Required by AR 600-8-7

- ***Key Council Objectives:***
 - ✓ Provide advice and recommendations on vital issues and concerns affecting the Retired military member community.
 - ✓ Assess the impact of current programs, initiatives, and proposals for new laws and policies.
 - ✓ Strengthen communications between the JBSA military community and the Retired military community.
 - ✓ Encourage Retired military members to remain active on the “Soldiers for Life” and other Services’ Retired military members’ programs.
 - ✓ Consolidate issues affecting the Retired military member community, their Families, and Surviving Spouses.



502d Force Support Group Leadership Team



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**Colonel
Marie F. Slack**



**Command Sergeant Major
Jeramiah D. Delrio**

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Legal Assistance at the Base Legal Office

Lt Col Richard Chen, USAF – Staff Judge Advocate



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- **502 FSG/JA attorneys and paralegals are proud to assist retired members with a range of legal topics, including:**

- *Estate Planning: Wills, Powers of Attorney (POAs), Probate*
- *Family Law: Divorce, Child Custody, Child Support*
- *Consumer Protection: Purchases, Warranties, Scams*

- **Attorney Consultations are “By Appointment only”**

- *Book an Appointment at: FortSamLegal.setmore.com*
- *Or call (210) 808-0169 for emergency situations (e.g. POA before major surgery)*

- **Notary and POAs Walk-In Hours:**

- *Monday – Thursday (8am to 4pm, closed noon to 1pm); Friday (8am to noon)*

- **Located at: 2422 Stanley Road (Building 134)**

- **Eligibility for services:** Retired members and dependents w/valid Military ID

QR Code for
Appointments





Religious Services

CH (LTC) Dicks



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Dodd Field Chapel (BLDG 1721)
3600 Dodd Blvd
Fort Sam Houston TX 78234



Military and Family Readiness Center, Bldg. 2797

- Jewish – Friday 1800

AMEDD Chapel, Bldg. 1398

- Daily Mass – Mon - Thurs. 1130
- Muslim – Friday 1200
- Buddhist – Saturday 1000
- Catholic Mass – Sunday 0800
- Traditional Prot. – Sunday 0930
- Contemporary – Sunday 1100
- LDS - Sunday 1300



AMEDD Chapel (BLDG 1398)
3125 Garden Avenue
Fort Sam Houston TX 78234

DODD FIELD Chapel, Bldg. 1721

- Catholic Mass – Sunday 0930
- Gospel - Sunday 1130

Garrison Chaplain Office (210)221-5010
On Call Duty Chaplain (210) 221-9363



Special Events

CH (LTC) Dicks



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Catholic Religious Education



Registration Information

Religious Education begins Sunday, September 14

All sessions will be held Sundays,
10:45-11:45am at Dodd Chapel

Parent Orientation/Final Registration:
August 24 at 10:45

Confirmation Parent/Student Orientation:
September 7 from 2-4pm



Register Here

Volunteers Needed

Teachers and Aides needed for:
Grade 3-5 Grade 6-8 Confirmation
Contact Mrs. Nixon to volunteer

For more information, contact **Megan Nixon**
210-221-5004
megan.nixon@us.af.mil

THE JBSA-FORT SAM HOUSTON

JEWISH SHABBAT EXPERIENCE

Welcoming the Shabbat Service
at 1800 (6 pm) Every Friday Evening
at the
Fort Sam Houston Military & Family Readiness Center
3060 Stanley Road Bldg #2797, JBSA-FSH, TX 78234

Torah Study & Kiddush
1100 (11 am) Every Shabbat Morning
at the Stern residence
2795 Dickman Road, Fort Sam Houston, TX 78234



FOR MORE INFORMATION CONTACT THE FSH JEWISH CHAPLAIN
RABBI MENDY STERN AT MENACHEM.M.STERN.MIL@ARMY.MIL

ALL ARE WELCOME!



JOINT BASE SAN ANTONIO
FORT SAM HOUSTON



CONTACT INFORMATION:

CH (MAJ) MICHAEL WHITE

SERVICES OFFERED:

- Individual Counseling
- Marriage Counseling
- Family Counseling

APPOINTMENT LINE: 210-221-9445

michael.e.white206.mil@army.mil

Vogel Resiliency Center #139

The Family Life Program is here to provide value to the community by building relational and spiritual readiness across JBSA-FSH through counseling, education, and collaboration

PWOC KICKOFF

WEDNESDAY, AUGUST 20, 2025
9:30 - 11:30

Dodd Chapel, Fort Sam Houston

REGISTRATION FORM



502d Security Forces

Lt Steven B. Dews



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- VCC Information
 - Walters's operation hours 0600 to 1630.
 - I-35 operation hours 24-7.
 - Driver licenses & Approved Veterans ID,s are processed for entry.
 - Real IDs are enforced, however if you don't have, a second official Identification is required.
- Speed Enforcement
 - ABW Speeding Policy started 13 Aug 24
 - Speeds greater than 10 mph = 15-day driving suspension.
 - Enforcement in school zones, bus stops and crosswalks are non-negotiable.
- Secure your belongings
 - Lock your Vehicles on/off installation, don't leave any thing in plain site.
 - Store weapons appropriately in vehicle and at home.



JBSA - BDOCs

Lt Steven B. Dews



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JBSA – Fort Sam Houston - BDOC:

502 SFS Base Defense Operations Center (BDOC)/Emergency Communications Center (ECC) 210-221-2244 building 2244 on Wilson and New Braunfels.

JBSA – Lackland AFB - BDOC

802 SFS Base Defense Operations Center (BDOC)/Emergency Communications Center (ECC) 210-671-2018

JBSA – Randolph AFB - BDOC

902 SFS Base Defense Operations Center (BDOC)/Emergency Communications Center (ECC) 210-652-5700



502 Force Support Squadron

Ms. Connie Szeszko



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- (4) Golf Courses: (2)18-hole courses on FSH and (1) on RND and LAK
 - Point of Contacts for Installation Guest Passes
 - Mr. Brandon Ellis- FSH Golf Manager (210) 222-9386
 - Mr. Robert Vasquez- LAK Golf Manager (210) 671-3466
 - Mr. Kenneth Boyce- RND Golf Manager (210) 652-4653
- Clubs & Catering: Parr & Kendrick Club (RND), Gateway Club (LAK), Golf Course & Community Center (FSH)
 - Weddings, rehearsal dinners, celebration of life, birthday/anniversary parties, baby showers, etc.
- Car Wash: Touchless @FSH & wand wash @ LKD & RND
- Bowling Centers: LKD, FSH, & RND (all have snack bars & league play)
- Outdoor Recreation: Boats, pontoons, campers, coolers, yard equipment, canopies (LAK, FSH, RND)
- Auto Hobby Shop: Tool sets, lifts, self-help maintenance (LAK)
- RV Storage: FSH, Camp Bullis, RND, LAK, and Canyon Lake; \$60 month/\$600 year
- JBSA Frame Shops: LAK & RND
- JBSA Recreation Park (Canyon Lake): lodging, boats, beaches, picnic areas/pavilions, fishing & hiking
- Park rentals, community events, leisure travel, ITT, RV parks (LAK, FSH, Canyon Lake) & 11 Fitness Centers

www.JBSAtoday.com





MILITARY & FAMILY READINESS CENTER

Ms. Devon Paul



The Joint Base San Antonio-Military & Family Readiness Flight is dedicated to providing a full range of quality programs and services that promote self-reliance, mission readiness, resiliency and ease adaptation into and out of the military way of life. Regardless of a specific duty station, service members, their families as well as DoD civilians can attend workshops and utilize the services offered at all three locations.

JBSA-RANDOLPH

555 F Street West, Building 693
(210) 652-5321

Hours of Operation: Monday-Friday 7:30 a.m. to 4:30 p.m.

Air Force Families Forever

Air Force Warrior & Survivor Care

Armed Forces Action Plan

Employment Assistance

**Military & Family Life Counselors
(MFLC)**

JBSA-FORT SAM HOUSTON

3060 Stanley Road, Building 2797
(210) 221-2705 or (210) 221-2418

Hours of Operation: Monday-Friday 7 a.m. to 4:30 p.m.

JBSA-LACKLAND

1550 Wurtsmith, Building 5725
(210) 671-3722 or 671-3723

Hours of Operation: Monday-Friday 7:30 a.m. to 4:30 p.m.

M&FRCs are closed the 1st & 3rd Thursdays from
1:00-4:30 p.m. for In-service training.

Closed for all Federal Holidays & AETC Family Days.

Personal Financial Readiness

Survivor Benefit Plan

Transition Assistance Program

Volunteer Resource Program

Voting Assistance Program



[Facebook.com/MFRCJBSA](https://www.facebook.com/MFRCJBSA)



Get the M&FRC *Calendar of Events* at:

jbsa.mil/Resources/Military-Family-Readiness



We Serve:

Active Duty (All Branches) · Married AND Single · Reserve /
Guard · DoD Civilians · Military Retirees · Family Members



JBSA Ft Sam Houston Army MWR Library

Ms. Mary Turner



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Army MWR Library

Who We Are

- IMCOM – Part of the MWR - BRD family
- System of 60 Libraries – All unique based on their locations

Where We Are

- Mainland US
- Europe
- Pacific
- Growing
- ONLINE!!



For questions, please reach out to usarmy.mwr.library@army.mil



JBSA Ft Sam Houston Army MWR Library

Ms. Mary Turner



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Online Resources

- Libby (OverDrive)
 - Access to 175,000+ eBooks, audiobooks, comics and graphic novels, magazines, and Great Courses for download on your computer or mobile device.
- PressReader
 - Digital access to over 7,000 full-text, full-page format newspapers and magazines from more than 120 countries in over 60 different languages. Now including The Economist!
- Freegal
 - 18 million+ songs and music videos to stream (unlimited) or download (5 titles per week).
- Kanopy
 - Thousands of movies from classic cinema to documentaries and award-winning foreign films.
- Universal Class
 - Over 600 online courses with CEUs on almost any subject including: Computer Training, Personal Finance, How-To, Writing Skills, Health, Arts & Crafts, and so much more.



- Access the online resources at <https://dodmwrlibraries.org>



JBSA ITT – Fort Sam Houston

Ms. Claudia Loreda / Office: 210-808-1378



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JBSA-INFORMATION, TICKETS & TRAVEL

CALIFORNIA Attractions

LEGOLAND

	ITT	GATE
S327 LEGOLAND 1-DAY (2+)	\$72.00	\$107.80
S328 LEGOLAND & SEALIFE + 2ND DAY FREE (2+)	\$78.85	\$117.80
S329 LEGOLAND RESORT HOPPER + 2ND DAY FREE (2+)	\$88.70	\$132.80

RESORT HOPPER INCLUDES LEGOLAND, SEALIFE AND WATER PARK

MEDIEVAL TIMES DINNER & TOURNAMENT

S259 ADULT	\$57.15	\$76.65
S260 CHILD (3-12)	\$38.10	\$47.65

FREE ROYAL UPGRADE INCLUDED, RESERVATIONS REQUIRED

UNIVERSAL STUDIOS HOLLYWOOD

R977 1-DAY PRICE 1 (3+)	\$99.00	
R978 1-DAY PRICE 2 (3+)	\$107.00	
R979 1-DAY PRICE 3 (3+)	\$112.00	
R980 1-DAY PRICE 4 (3+)	\$117.00	
R981 1-DAY PRICE 5 (3+)	\$122.50	
S180 12 MONTH ANNUAL PASS (3+)	\$189.00	

BLACKOUT DATES DO APPLY FOR ANNUAL PASS ASK FOR DETAILS VALID UNTIL 7-31-26

SAN DIEGO ZOO

S281 SAN DIEGO ZOO ADULT	\$66.50	\$76.00
S282 SAN DIEGO ZOO CHILD (3-11)	\$57.80	\$66.00
S283 SAFARI PARK ADULT	\$66.50	\$76.00
S284 SAFARI PARK CHILD (3-11)	\$57.80	\$66.00
S285 2-VISIT PASS ADULT	\$126.25	\$128.00
S286 2-VISIT PASS CHILD (3-11)	\$116.25	\$118.00

FREE ADMISSION FOR ACTIVE DUTY MILITARY

RIPLEY'S BELIEVE IT OR NOT

S368 RIPLEY'S SAN FRANCISCO (3 & UP)	\$24.50	\$29.99
S371 RIPLEY'S HOLLYWOOD (4 & UP)	\$21.30	\$25.99



JULY 2025

NEED HOTEL, CAR RENTAL, AIRLINE TICKETS, ETC?

CALL OR EMAIL JBSA LEISURE TRAVEL

LOCATED ON JBSA LACKLAND

MONDAY-FRIDAY 9 A.M. TO 3 P.M.

(210) 671-7111

INFO@JBSATRavel.COM

SAVE 15%

CHOICE HOTELS

ENTER PROMO CODE:



LACKLAND - 00229880

RANDOLPH - 00229880

FORT SAM HOUSTON - 00230300

JBSA FORT SAM HOUSTON

Chaffee Rd., Bldg. 1595
Inside the Sam Houston CC
(210) 808-1378/1376
fssamhoustonttt@gmail.com

JBSA LACKLAND

1560 Stewart St., Bldg. 5506
Inside the Arnold Hall CC
(210) 671-3059
lacklandtt@yahoo.com

JBSA RANDOLPH

1039 3rd St. West, Bldg. 1039
Inside the Kendrick Club
(830) 266-9333, opt. 3
randolphbitt@gmail.com



Mon.-Fri. • 9 a.m. to 5 p.m.

Sat. 9 a.m. to 1 p.m.

Scan the QR code for all our social media pages and discounted Spira tickets.

NO REFUNDS OR EXCHANGES. PRICES ARE SUBJECT TO CHANGE WITHOUT NOTICE.

JBSA-INFORMATION, TICKETS & TRAVEL

CALIFORNIA Attractions

KNOTT'S BERRY FARM

	ITT	GATE
S808 1-DAY GEN ADM	\$66.70	\$110.00
S809 SOAK CITY VALID UNTIL 9-7-25	\$54.50	\$70.00

AQUARIUM OF THE PACIFIC

S772 AOP ADULT	\$43.00	\$44.95
S773 AOP CHILD (3-11)	\$34.90	\$34.95

VALID UNTIL 8-1-25

SIX FLAGS

S909 MAGIC MOUNTAIN 1 DAY ADM (3+)	\$54.00	\$110.00
S910 HURRICANE HARBOR LOS ANGELES 1 DAY (3+) VALID UNTIL 8-1-25	\$43.00	\$70.00
S913 DISCOVERY KINGDOM 1 DAY (3+)	\$38.40	\$82.00
S914 HURRICANE HARBOR CONCORD 1 DAY (3+) VALID UNTIL 8-17-26	\$33.60	\$70.00

SEAWORLD

R553 SW SAN DIEGO ANY DAY (3+)	\$50.80	\$114.99
S827 SW SINGLE DAY + ALL DAY DINING	\$83.00	\$99.89
R555 SW SAN DIEGO 2 DAY (3+)	\$87.40	\$114.99
R556 SW SAN DIEGO & SESAME 2PK 2D (3+)	\$117.80	\$129.99

Active-duty please visit wavesofhonor.com for your free tickets



JULY 2025

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SAVE 15%

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LACKLAND - 00229880

RANDOLPH - 00229880

FORT SAM HOUSTON - 00230300



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SAN ANTONIO

ATTRACTIONS

LEGOLAND AND SEA LIFE

	ITT	GATE
6738 LEGOLAND ADULT	\$19.80	\$27.99
6739 LEGOLAND CHILD (2-12)	\$19.80	\$27.99
6740 SEA LIFE ADULT	\$17.70	\$24.99
6741 SEA LIFE CHILD (2-12)	\$17.70	\$24.99
6742 LEGOLAND + SEA LIFE ADULT	\$26.90	\$37.99
6743 LEGOLAND + SEA LIFE CHILD (2-12)	\$26.90	\$37.99

(ADULTS MUST BE ACCOMPANIED BY A CHILD 17 OR YOUNGER)

SAN ANTONIO ZOO

	ITT	GATE
Z002 1-DAY ZOO ADULT	\$26.90	\$37.99
A302 1-DAY ZOO CHILD (3-11)	\$24.50	\$34.99
Z001 ANNUAL ZOO PASS (3 & UP)	\$34.90	\$39.99

EXTREME ESCAPE

	ITT	GATE
N624 IH-10 LOCATION	\$25.85	\$39.99
N625 STONE OAK LOCATION	\$25.85	\$39.99

SIX FLAGS FIESTA TEXAS

	ITT	GATE
S919 1-DAY (3 & UP)	\$39.50	\$97.43

IFLY

	ITT	GATE
S811 FLIGHT PACKAGE (3 AND UP)	\$87.30	

INCLUDES 2 FLIGHTS FOR 1 PERSON, FLIGHT GEAR, DIGITAL VIDEOS, ONE-ON-ONE INSTRUCTION, AND CERTIFICATE

RIPLEY'S BELIEVE IT OR NOT

	ITT	GATE
S364 4-WAY COMBO ADULT	\$36.80	\$48.70
S365 4-WAY COMBO CHILD (3-11)	\$32.70	\$43.29

INCLUDES RIPLEY'S, WAX MUSEUM, ILLUSIONS LAB SELFIE, AND 4D THEATER

BUCKHORN SALOON & MUSEUM

	ITT	GATE
N622 1-DAY ADULT	\$20.00	\$23.80
N623 1-DAY CHILD (3-11)	\$13.35	\$17.31

OLD TOWN TROLLEY

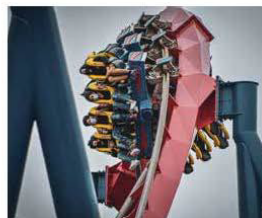
	ITT	GATE
OT01 1-DAY TROLLEY TOUR ADULT	\$45.25	
OT02 1-DAY TROLLEY TOUR CHILD (4-12)	\$21.65	
OT03 MIRROR MAZE & ALL ESCAPE ROOMS (4 & UP)	\$37.75	
OT04 HOPSCOTCH ART ADULT	\$22.55	
OT05 HOPSCOTCH ART CHILD (4-15)	\$13.75	
OT06 HOPSCOTCH ART SENIOR (65+)	\$18.65	

RESERVATIONS REQUIRED

	ITT	GATE
OT07 SA MUSEUM OF ART ADULT (12 & UP)	\$21.55	
OT08 SA MUSEUM OF ART SENIOR (65+)	\$11.75	
OT09 SA MUSEUM OF ART STUDENT (MUST HAVE ID)	\$11.75	

FREE ADMISSION FOR 12 AND UNDER

JULY 2025



JBSA-INFORMATION, TICKETS & TRAVEL

SAN ANTONIO

SEAWORLD

	ITT	GATE
S295 SW ANY DAY (3 & UP)	\$62.75	
S297 SW WEEKDAY (MON-THUR) (3 & UP)	\$52.30	
S299 AQUATICA ANY DAY (3 & UP)	\$49.35	
S108 SW & AQUATICA 2PK 1-DAY (3 & UP)	\$81.65	
S109 SW MILITARY PASS (VALID UNTIL 12-31-25)	\$89.40	
S190 SW & AQUATICA MILITARY PASS (VALID UNTIL 12-31-25)	\$89.30	
S810 SW / AQUATICA GEN PARKING	\$35.85	

ACTIVE DUTY PLEASE VISIT WWW.WW2AFARM.COM FOR YOUR FREE TICKETS

GO RIO - RIVER WALK BOAT TOUR

	ITT	GATE
A333 MILITARY	\$11.70	\$12.45
A334 BEXAR COUNTY RESIDENT	\$12.60	\$13.53
A335 NON-RESIDENT	\$14.45	\$15.70
A336 SENIOR (60 & UP)	\$11.70	\$12.45
A337 CHILD (1-5)	\$8.90	\$9.20

TOWER OF THE AMERICAS

	ITT	GATE
A015 1-DAY (4 & UP)	\$15.25	\$19.50



JBSA FORT SAM HOUSTON

1395 Chaffee Rd., Bldg. 1395
Inside the Sam Houston CC
(210) 808-1378/1376
ftsamhoustitt@gmail.com

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lacklanditt@yahoo.com

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Mon.-Fri. • 8 a.m. to 5 p.m.

Sat. • 9 a.m. to 1 p.m.

Scan the QR code for all
our social media pages and
discounted Spurs tickets.
<https://linktr.ee/jbsaitt>



[JBSA502FSS](https://www.facebook.com/JBSA502FSS)

[JBSA502FSS](https://www.instagram.com/JBSA502FSS)



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JBSA-INFORMATION, TICKETS & TRAVEL

Disney Military Salute

DISNEYLAND

2025

PROGRAM DATES:

JANUARY 1, 2025 - DECEMBER 23, 2025

STRICT LIMIT OF 6

3-DAY PARK HOPPER (3 & UP)

\$295

3-DAY PARK HOPPER WITH LIGHTNING LANE MULTI PASS (3 & UP)

\$381

4-DAY PARK HOPPER (3 & UP)

\$349

4-DAY HOPPER WITH LIGHTNING LANE MULTI PASS (3 & UP)

\$477

PURCHASE & ACTIVATION ELIGIBILITY:

Active, Retired, U.S. member of the Military including Coast Guard, Activated National Guard, Commissioned Corps of NOAA and PHS, 100% Disabled (with a valid Military CAC Card), Widows (with DB or DEC on Military CAC Card)

Divorced Spouses and Dependent Children cannot purchase or activate the Military Salute tickets.

NO EXCEPTIONS.

Eligible member must personally activate certificates at the gate.

Maximum of 5 may be purchased and activated.

Park reservations are required and can be booked through the "Disneyland App"

Tickets must be activated on or before December 23, 2025, the last day to use the tickets is December 27, 2025

NO REFUNDS OR EXCHANGES

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NEED HOTEL, CAR RENTAL, AIRLINE TICKETS, ETC?

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JBSA LEISURE TRAVEL

LOCATED ON JBSA LACKLAND

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INFO@JBSATRavel.COM

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ftsamhoustonitt@gmail.com

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1560 Stewart St., Bldg. 5506

Inside the Kendrick Club

(830) 266-9333, opt. 3

lacklanditt@yahoo.com

JBSA RANDOLPH

1039 3rd St. West, Bldg. 1039

Inside the Kendrick Club

(830) 266-9333, opt. 3

randolphabitt@gmail.com

Mon.-Fri. 9 a.m. to 5 p.m.

Sat 9 a.m. to 1 p.m.

Scan the QR code for the ITT Linktree with all other price lists.

JOINT BASE SAN ANTONIO

JBSA502FSS

JBSAtoday.com

FSS MWR

JOINT BASE SAN ANTONIO

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JBSA-INFORMATION, TICKETS & TRAVEL

DISNEYLAND OR CALIFORNIA ADVENTURE

FAMILY AND FRIENDS PRICING

1-DAY BASE AND 1-DAY BASE WITH LIGHTNING LANE MULTI PASS (LLMP)

TICKET BLACKOUT DATES:

DECEMBER 19 - 31, 2025

NO LIGHTNING LANE MULTI PASS (LLMP)

1-DAY BASE ADULT

\$106

1-DAY BASE CHILD (3-9)

\$100

1-DAY HOPPER ADULT

\$172

1-DAY HOPPER CHILD (3-9)

\$166

2-DAY BASE ADULT

\$327

2-DAY BASE CHILD (3-9)

\$307

2-DAY HOPPER ADULT

\$411

2-DAY HOPPER CHILD (3-9)

\$381

3-DAY BASE AD

\$411

3-DAY BASE CHILD (3-9)

\$386

3-DAY HOPPER AD

\$500

3-DAY HOPPER CHILD (3-9)

\$475

4-DAY BASE ADULT

\$469

4-DAY BASE CHILD (3-9)

\$440

4-DAY HOPPER ADULT

\$563

4-DAY HOPPER CHILD (3-9)

\$534

5-DAY BASE ADULT

\$506

5-DAY BASE CHILD (3-9)

\$471

5-DAY HOPPER ADULT

\$610

5-DAY HOPPER CHILD (3-9)

\$575

LIGHTNING LANE MULTI PASS (LLMP)

1-DAY BASE +LLMP ADULT

\$138

1-DAY BASE +LLMP CHILD (3-9)

\$133

1-DAY HOPPER +LLMP ADULT

\$204

1-DAY HOPPER +LLMP CHILD (3-9)

\$198

2-DAY BASE +LLMP ADULT

\$390

2-DAY BASE +LLMP CHILD (3-9)

\$370

2-DAY HOPPER +LLMP ADULT

\$474

2-DAY HOPPER +LLMP CHILD (3-9)

\$454

3-DAY BASE +LLMP ADULT

\$506

3-DAY BASE +LLMP CHILD (3-9)

\$481

3-DAY HOPPER +LLMP ADULT

\$595

3-DAY HOPPER +LLMP CHILD (3-9)

\$570

4-DAY BASE +LLMP ADULT

\$596

4-DAY BASE +LLMP CHILD (3-9)

\$568

4-DAY HOPPER +LLMP ADULT

\$690

4-DAY HOPPER +LLMP CHILD (3-9)

\$660

5-DAY BASE +LLMP ADULT

\$664

5-DAY BASE +LLMP CHILD (3-9)

\$630

5-DAY HOPPER +LLMP ADULT

\$768

5-DAY HOPPER +LLMP CHILD (3-9)

\$734

PARK RESERVATIONS ARE REQUIRED AND CAN BE BOOKED THROUGH THE "MY DISNEYLAND EXPERIENCE APP"

JBSA FORT SAM HOUSTON

1395 Chaffee Rd., Bldg. 1395

Inside the Sam Houston CC

(210) 808-1378/1376

ftsamhoustonitt@gmail.com

JBSA LACKLAND

1560 Stewart St., Bldg. 5506

Inside the Kendrick Club

(830) 266-9333, opt. 3

lacklanditt@yahoo.com

JBSA RANDOLPH

1039 3rd St. West, Bldg. 1039

Inside the Kendrick Club

(830) 266-9333, opt. 3

randolphabitt@gmail.com

Mon.-Fri. 9 a.m. to 5 p.m.

Sat 9 a.m. to 1 p.m.

Scan the QR code for the ITT Linktree with all other price lists.

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JBSA ITT – Fort Sam Houston cont.

Ms. Claudia Loreda / Office: 210-808-1378



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JBSA-INFORMATION, TICKETS & TRAVEL

Disney Military Salute

WALT DISNEY WORLD
PROMOTION DATES:
February 25, 2025 - December 16, 2025

BLACKOUT DATES:
APRIL 13, 2025 - APRIL 26, 2025
NOVEMBER 23, 2025 - NOVEMBER 29, 2025

STRICT LIMIT OF 6

T0002712	4-DAY PARK HOPPER (AGES 3 & UP)	\$399
T0002713	4-DAY PARK HOPPER PLUS (AGES 3 & UP)	\$429
T0002714	5-DAY PARK HOPPER (AGES 3 & UP)	\$419
T0002715	5-DAY PARK HOPPER PLUS (AGES 3 & UP)	\$449
T0002716	6-DAY PARK HOPPER (AGES 3 & UP)	\$439
T0002717	6-DAY PARK HOPPER PLUS (AGES 3 & UP)	\$469

NEED HOTEL, CAR RENTAL, AIRLINE TICKETS, ETC?

CALL OR EMAIL
JBSA LEISURE TRAVEL
LOCATED ON JBSA LACKLAND

MONDAY-FRIDAY 9 A.M. TO 3 P.M.
(210) 671-7111
INFO@JBSATRAVEL.COM



PARK HOPPER PLUS INCLUDES:

- 1 Visit to Disney's Blizzard Beach Water Park
- 1 Visit to Disney's Typhoon Lagoon Water Park
- 1 Round of Golf at Disney's Oak Trail Golf Course - Greens fee only (see time reservations required)
- 1 Round of Food/Golf at Disney's Oak Trail only offered on select days, during select afternoon hours, subject to availability
- 1 Round of miniature golf at either Disney's Fantasia Gardens Miniature Golf Course or Disney's Winter Summerland Miniature Golf Course. Round must start before 4:00 pm
- 1 Visit to ESPN Wide World of Sports Complex (valid only on event days; some events require an additional admission charge)

***PURCHASE & ACTIVATION ELIGIBILITY:** Active, Retired U.S. members of the Military, including Coast Guard, Activated National Guard and Reservists, Commissioned Corps of NOAA and PHS, 100% disabled, Widows (with DEC or DE on ID)

Divorced Spouses, Child Dependents cannot purchase or activate the Salute tickets. NO EXCEPTIONS!

ELIGIBLE MEMBER MUST PERSONALLY ACTIVATE CERTIFICATES AT THE GATE, OR DISNEY SPRINGS. MAXIMUM OF 6 MAY BE PURCHASED & ACTIVATED

Tickets must be activated on or before December 16, 2025, the last day to use the tickets is December 15, 2025

NO REFUNDS OR EXCHANGES

PARK RESERVATIONS ARE REQUIRED AND CAN BE BOOKED THROUGH THE "MY DISNEY EXPERIENCE APP"

PRICES ARE SUBJECT TO CHANGE WITHOUT NOTICE

JBSA FORT SAM HOUSTON
1395 Chaffee Rd., Bldg. 1395
Inside the Sam Houston CC
(210) 808-1378/1376
ftsamhoustonttt@gmail.com

JBSA LACKLAND
1560 Stewart St., Bldg. 5506
Inside the Arnold Hall CC
(210) 671-3059
lacklanditt@yahoo.com

JBSA RANDOLPH
1039 3rd St. West, Bldg. 1039
Inside the Kendrick Club
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randolphabitt@gmail.com



Mon.-Fri. 9 a.m. to 5 p.m.
Sat 9 a.m. to 1 p.m.

Scan the QR code for the ITT Linktree with all other price lists.



INFORMATION, TICKETS & TRAVEL



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JBSA ITT – Fort Sam Houston cont.

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FSS 502d Force Support Squadron Presents

2025 Travel Expo
JBSA-ITT & LEISURE TRAVEL

JBSA-LACKLAND GATEWAY CLUB 1650 KENLY AVE, BLDG 2490

SEPTEMBER 26 ACTIVE DUTY IN UNIFORM EARLY ENTRY FROM 11 A.M. TO NOON
GENERAL PUBLIC NOON TO 3 P.M.

Grand Prize Giveaway!

- MILITARY EXCLUSIVE OFFERS
- EXPLORE VACATION DEALS
- GLOBAL DESTINATIONS & TRAVEL REPS
- GIVEAWAYS & PRIZES

Open to all DoD ID cardholders.
Don't miss the mission to explore!

Let the Adventure Begin —
On and Off Duty! Join us
for the Annual Travel Expo
on September 26 — where
your next journey starts
with inspiration, deals, and
destinations galore. From
road trips to round-the-world
escapes...

Let the Adventure Begin!

FOR MORE INFORMATION, CALL (210) 671-7111

Free food and prizes while supplies last!



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JBSA502FSS

FSS, LIGHTING THE WAY...EVERYDAY!

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JBSA ITT – Fort Sam Houston cont.

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JBSA-INFORMATION, TICKETS & TRAVEL



Military Freedom Pass

2025 MILITARY FREEDOM PASS

All ticket usage must be completed on or before 19 December 2025 when the ticket will expire in full

FREEDOM PASS DOES NOT INCLUDE EPIC

S251 2 PARK FREEDOM PASS ADULT (UNIVERSAL STUDIOS AND ISLANDS OF ADVENTURE)	\$210
S252 2 PARK FREEDOM PASS CHILD (3-9) (UNIVERSAL STUDIOS AND ISLANDS OF ADVENTURE)	\$205
S253 3 PARK FREEDOM PASS ADULT (UNIVERSAL STUDIOS, ISLANDS OF ADVENTURE, AND VOLCANO BAY)	\$245
S254 3 PARK FREEDOM PASS CHILD (3-9) (UNIVERSAL STUDIOS, ISLANDS OF ADVENTURE, AND VOLCANO BAY)	\$240

ELIGIBLE TO PURCHASE THE TICKETS INCLUDE THE FOLLOWING:
ACTIVE DUTY, RETIRED MEMBERS OF ALL BRANCHES OF THE U.S. MILITARY INCLUDING, NATIONAL GUARD, RESERVISTS,
U.S. COAST GUARD/OR SPOUSES, 100% DISABLED VETERANS AND DOD EMPLOYEES.
DIVORCED SPOUSES, DEPENDENT CHILDREN, AND FOREIGN MILITARY ARE NOT ELIGIBLE TO PURCHASE OR ACTIVATE
FREEDOM PASS TICKETS!
NON-REFUNDABLE, NO EXCEPTIONS

NEED HOTEL, CAR RENTAL, AIRLINE TICKETS, ETC?
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other price lists.



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JBSA-INFORMATION, TICKETS & TRAVEL

UNIVERSAL STUDIOS/ ISLANDS OF ADVENTURE/ VOLCANO BAY/ EPIC

Foreign Military, Contractors, Family & Friends

PARK RESERVATIONS ARE REQUIRED
CHILD AGES 3-9

WITHOUT EPIC

S146 UOR 1-PARK 1-DAY BASE AD	\$119
S147 UOR 1-PARK 1-DAY BASE CH	\$114
S148 UOR 2-PARK 1-DAY PTP AD	\$174
S149 UOR 2-PARK 1-DAY PTP CH	\$169
S150 UOR 2-PARK 2-DAY BASE AD	\$232
S151 UOR 2-PARK 2-DAY BASE CH	\$222
S152 UOR 2-PARK 2-DAY PTP AD	\$292
S153 UOR 2-PARK 2-DAY PTP CH	\$282

WITH ONE DAY EPIC

S865 UOR (2-DAY TICKET) 1-PARK 1-DAY BASE + 1-DAY EPIC AD	\$269
S866 UOR (2-DAY TICKET) 1-PARK 1-DAY BASE + 1-DAY EPIC CH	\$259
S867 UOR (2-DAY TICKET) 2-PARK 1-DAY PTP + 1-DAY EPIC AD	\$329
S868 UOR (2-DAY TICKET) 2-PARK 1-DAY PTP + 1-DAY EPIC CH	\$319
S869 UOR (3-DAY TICKET) 2-PARK 2-DAY BASE + 1-DAY EPIC AD	\$377
S870 UOR (3-DAY TICKET) 2-PARK 2-DAY BASE + 1-DAY EPIC CH	\$367
S871 UOR (3-DAY TICKET) 2-PARK 2-DAY PTP + 1-DAY EPIC AD	\$437
S872 UOR (3-DAY TICKET) 2-PARK 2-DAY PTP + 1-DAY EPIC CH	\$427
S873 UOR (4-DAY TICKET) 2-PARK 3-DAY BASE + 1-DAY EPIC AD	\$386
S874 UOR (4-DAY TICKET) 2-PARK 3-DAY BASE + 1-DAY EPIC CH	\$376
S875 UOR (4-DAY TICKET) 2-PARK 3-DAY PTP + 1-DAY EPIC AD	\$451
S876 UOR (4-DAY TICKET) 2-PARK 3-DAY PTP + 1-DAY EPIC CH	\$441
S877 UOR (5-DAY TICKET) 2-PARK 4-DAY BASE + 1-DAY EPIC AD	\$396
S878 UOR (5-DAY TICKET) 2-PARK 4-DAY BASE + 1-DAY EPIC CH	\$386
S879 UOR (5-DAY TICKET) 2-PARK 4-DAY PTP + 1-DAY EPIC AD	\$466
S880 UOR (5-DAY TICKET) 2-PARK 4-DAY PTP + 1-DAY EPIC CH	\$456
S881 UOR (3-DAY TICKET) 3-PARK 2-DAY PTP + 1-DAY EPIC AD	\$472
S882 UOR (3-DAY TICKET) 3-PARK 2-DAY PTP + 1-DAY EPIC CH	\$462
S883 UOR (4-DAY TICKET) 3-PARK 3-DAY BASE + 1-DAY EPIC AD	\$431
S884 UOR (4-DAY TICKET) 3-PARK 3-DAY BASE + 1-DAY EPIC CH	\$421
S885 UOR (4-DAY TICKET) 3-PARK 3-DAY PTP + 1-DAY EPIC AD	\$486
S886 UOR (4-DAY TICKET) 3-PARK 3-DAY PTP + 1-DAY EPIC CH	\$486
S887 UOR (5-DAY TICKET) 3-PARK 4-DAY BASE + 1-DAY EPIC AD	\$451
S888 UOR (5-DAY TICKET) 3-PARK 4-DAY BASE + 1-DAY EPIC CH	\$441
S889 UOR (5-DAY TICKET) 3-PARK 4-DAY PTP + 1-DAY EPIC AD	\$521
S890 UOR (5-DAY TICKET) 3-PARK 4-DAY PTP + 1-DAY EPIC CH	\$511

BASE PLUS 1-DAY EPIC TICKET INCLUDES ONE VISIT TO THE FOLLOWING PARKS PER DAY FOR ONE DAY: UNIVERSAL STUDIOS OR ISLANDS OF ADVENTURE AND ONE SEPARATE DAY VISIT TO EPIC UNIVERSAL

PTP PARK TO PARK PLUS 1 DAY EPIC TICKET INCLUDES OPTION TO MOVE FREELY BETWEEN UNIVERSAL STUDIOS/ ISLANDS OF ADVENTURE AND ONE SEPARATE DAY VISIT TO EPIC UNIVERSAL

VOLCANO BAY IS ONLY INCLUDED WITH A 3-PARK TICKET

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0



JBSA Joint Transition Readiness Center

Mr. Shane Anderson / Transition Services Manager



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JBSA Ft Sam Houston Joint Transition Readiness Center

**Transition Assistance program services are available to
all Honorably Discharged Veterans!**



Joint Transition Readiness Center (JTRC)
Bldg. 3639, 3931 Okubo Barracks
Fort Sam Houston, TX 78234
(210) 916- 7322 or (210) 916-6089



Labor Day Holiday Hours Monday, Sep 1st all other facilities closed.

Main Exchange 1000-1800 (210) 974-6020
Class Six 1000-1700 (210) 221-2728
Walters Express 1000-1800 (210) 225-0216
Mini Mall Troop 0700-2100 (210) 221-4612

Main Food Court (210) 974-6026
Starbucks 0900-1600
Qdoba 1030-1700
Slim Chickens 1030-1800
Charley's 0900-1800
Subway 1030-1700

Mini Mall Food Court (210) 221-3615
Subway 1000-2000

Concessions hours may vary see posted signs
Dominos, Jimmy John's, Sarku, Ming Tree, Panda, Boba etc.
Visit shopmyexchange.com enter 78234 zip code for more details.

Fall Beauty Event
Sat 30 AUG 1100-1300

Welcome the season with a fresh look

Featuring Shiseido, Estee Lauder, Clinique and more!

Enjoy free demos, special offers & much more

Fort Sam Houston Main Exchange

X EXCHANGE

National Video Game Day
Fri 12 Sept 2025 1100-1300

GIVEAWAY
Nintendo Switch 2

Playstation DEMO

Fort Sam Houston Exchange

power zone

HAPPY BIRTHDAY U.S. AIR FORCE
09.18.2025
Come celebrate with us
Thu 18 September
Cookies/Donuts at 1100-1300

Fort Sam Houston Main Exchange

X EXCHANGE

TEXAS MASTER GARDENER

Ask A Master Gardener
Bring your questions & ask a Master Gardener!

ASK A MASTER GARDENER
In-Store Event
Sat 20 Sept 2025
1000-1400

X EXCHANGE



JBSA FSH Retirement Services Officers

Mr. Joe Silvas and Ms. Nadia Bebris-Pressley



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JBSA Fort Sam Houston Retirement Services (RSO)

Mr. Joe Silvas Jr. & Ms. Nadia Bebris-Pressley

Location: JBSA Fort Sam Houston, Joint Personnel Processing Center, 2400

Jessup Road, Bldg. 4026, Room 109

phone: 210-221-9004/9793

802FSS.JBSARSO.JBSARetSvc@us.af.mil

**We are your local finance office for retired and annuity pay.
No need to call DFAS.**

- Life Changing Events (new dependents, death etc.)
- Casualty Notifications
- Survivor Benefit Plan (SBP) Changes/Questions
- Retired pay beneficiary updates
- Retiree and Survivor Account Updates & Pay Issues
- MyPay account reset and access / 1099-R request
- Direct Deposit Changes



JBSA FSH Retirement Services Officers

Mr. Joe Silvas and Ms. Nadia Bebris-Pressley



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Retiree Appreciation Days

- **JBSA-Randolph:** Sat, September 13, 2025, 8 a.m. to 12 p.m. at Kendrick Community Club (3rd St W, Bldg. 1039, Randolph AFB, TX 78150)
- **JB Ellington Houston:** Sat, October 11, 2025, 8 a.m. to 1:30 p.m. at Joint Reserve Training Center (10949 Aerospace Ave, Ellington Field, Houston, TX 77034)
- **JBSA Fort Sam Houston & Brooke Army Medical Center:**
Sat, November 1, 2025, 8 a.m. to 12 p.m. at Brooke Army Medical Center (BAMC 3551 Roger Brooke Dr., Fort Sam Houston, TX 78234)
- **JBSA-Lackland: TBD 2026**



JBSA Randolph -Retiree Activities Office (RAO)

Ms. Debra Mosley



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- **CMSgt (Ret) Debra Mosley Director, Randolph RAO**

(210) 652-6880



JBSA Randolph -Retiree Activities Office (RAO)

Ms. Debra Mosley



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- Provides information and assistance to military retirees and their dependents from **all** service branches
- Benefits guidance
 - Military hospital/treatment facilities/Tricare information
 - Retiree pay (MyPay) assistance
 - Survivor Benefit/Casualty Assistance information
 - Veterans Affairs information
 - Military records (request for copies/corrections) information
- Schedule AARP Tax Preparation Feb-Apr (military retirees/spouses only)
- **Formulate Annual Retiree Appreciation Day**
- **Held this year on Sat. 13 Sept 2025, @JBSA Randolph Kendrick Club, 0800-1200**



RAO Volunteers

Ms. Debra Mosley



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- Governed by DoDI 1100.21, Voluntary Services in the Department of Defense, 11 Mar 02
- Eligible to serve if they meet one of the following;
 - Retired service member
 - Married to or divorced from a retired service member
 - Widow/widower of a deceased service member who is eligible for retirement benefits
 - Or a retired service member who is currently a government employee (i.e., Civil Service)
- Background check for access to government computers required
- Located in Bldg. 399 (Pitsenbarger Hall) JBSA Randolph, Hours 0900-1500, Rm #104
- **Phone 210-652-6880**



JBSA-Lackland Retiree Activities Office (RAO)

Dr. Winfred Harper



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Dr. Winfred Harper
Director, JBSA-Lackland RAO

(210) 671-9204

Organizational Mailbox:
802fss.rao.lackland@us.af.mil



JBSA-Lackland Retiree Activities Office (RAO)

Dr. Winfred Harper



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Location:

1561 Stewart Street, Bldg. 5616, Room 122

Office Hours:

Monday, Tuesday, Thursday
0900-1200

Seeking **Volunteers** please contact us:

via telephone: (210) 671-9204 or by

Email @: 802fss.rao.lackland@us.af.mil



JBSA-Lackland Retiree Activities Office (RAO)

Dr. Winfred Harper



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- Provides information and customer assistance to military retirees of **all** service branches and their dependents
- Facilitates or coordinates for assistance with:
 - Tricare
 - Pay Records updates
 - Defense Finance and Accounting Service (DFAS)
 - Identification Card appointments
 - Survivor Benefits Program (SBP)
 - Defense Eligibility Enrollment and Reporting System (DEERS)
 - DD 214



JBSA – Ft. Sam Houston ID CARDS Office

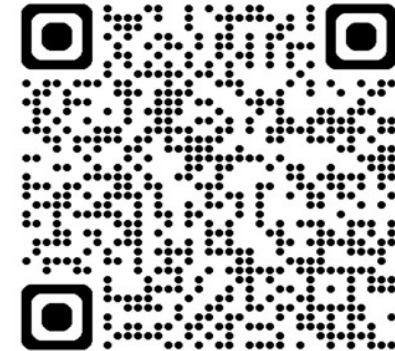
Ms. Awilda Alameda and Ms. Althea Simpson



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ID CARDS

- ID card issuance is managed through Defense Enrollment Eligibility Reporting System (DEERS).
- ID cards are available by **Appointment, Walk-In, or Online**
- Services provided: Issue Common Access Cards (CACs), Uniformed Service Identification Cards (USIDs), process enrollments, agent letters, pin resets, and ID Tags.



WWW.JBSA.MIL-CLICK ID CARDS

Three locations on Fort Sam Houston



JBSA – Ft. Sam Houston ID CARDS Office

Ms. Awilda Alameda and Ms. Althea Simpson



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ID CARDS

LEGACY ID CARD



NEW GENERATION USID CARD



Effective January 2026, **legacy (older generation) ID cards** will no longer be accepted for access or identification purposes



JBSA – Ft. Sam Houston ID CARDS Office

Ms. Awilda Alameda and Ms. Althea Simpson



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ID Card Appointments



FT SAM HOUSTON



LACKLAND



RANDOLPH



NAVY-MARINE Corps Relief Society

Ms. Angelica Botkin



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Mission

Build financial stability and well-being for Sailors, Marines and their families.

Contact Info

2414 Stanley Rd, Bldg 131
JBSA Fort Sam Houston TX
(210) 221-9819
sanantonio@nmcrs.org



Disaster Assistance



Basic Living Expense



Auto Expenses



Medical Expense



Budget For Baby®
Workshops



Emergency Travel



Personal Emergency



Military Pay Shortage/
Entitlements



Educational Scholarships

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Army Emergency Relief (AER)

AER Officer

Stephen Elkins (520) 687 0925

AER Officer

John Domingo: (520) 684 5365

•Address:

➤ Main Office: 2414 Stanley Rd (1st floor), Building 131

•Website: www.armyemergencyrelief.org Portal to be used for all requests submitted for after hours and holidays.



WE ARE THE ARMY'S HOME



How Army AER Operates

- **Loans:**
 - Interest free Loans
 - **90% of Emergency Financial Assistance is in the form of a loan**
 - **Grants:**
 - **10% of Emergency Financial Assistance is in the form of a grant**
 - **A grant (outright gift of funds),**
- How can AER provide assistance?**
- **Emergency Travel** – *Death or serious illness of a Family member*
 - **Rent** – *Inability to pay upcoming or past due rent; Initial Rent and Deposit*
 - **Essential POV Repair**– *Unexpected repairs for Essential Vehicle*
 - **Funeral Expenses** – *Death of immediate Family Member*
 - **Utilities** – *Inability to pay upcoming or past due utilities; Initial Deposit*
 - **Natural Disaster** – *Immediate need items (Food, Clothing, Shelter)*
- AER financial assistance is not authorized for the following:**
- Divorces
 - Marriages
 - Soldier's Education Expenses
 - Ordinary Leave
 - Bad Checks
 - Civilian Court Fees, Fines, Judgments, Liens, Bail, Legal Fees, Tax Liens
 - Goods or Items for convenience, comfort or Luxury
 - Travel of Non-Command Sponsored Dependents
 - Abortions
 - Debt Consolidation



Brooke Army Medical Center - BAMC

Ms. Maria C. Guerrero / Patient Experience Branch



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502nd Joint Base San Antonio
Town Hall
23 August 2025



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Brooke Army Medical Center - BAMC

Ms. Maria C. Guerrero / Patient Experience Branch



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Patient Experience - Brooke Army Medical Center



2025 JBSA Retired Military Town Hall

Brooke Army Medical Center

August, 23 2025

Time of Event – 1000-1200



Improving Health and Building Readiness. Anytime, Anywhere — Always



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Brooke Army Medical Center - BAMC

Ms. Maria C. Guerrero / Patient Experience Branch



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BAMC Support - Resource Tables after Event

Patient Experience Branch – 210-916-2330

usarmy.jbsa.medcom-bamc.list.bamc-patient-advocacy-center@health.mil

TRICARE Beneficiary Services – 210-916-3586/2793

Email: usarmy.jbsa.medcom-bamc.mesg.bamc-bcacdcao@health.mil

Consult and Appointment Management Office (CAMO) 210-916-9900

Referral Management - For questions regarding DME or VA referrals contact BAMC Referral Management Center by: Email @ usarmy.jbsa.medcom-bamc.mesg.bamc-rmo@health.mil or phone: 210-916-1303, opt 1



Improving Health and Building Readiness. Anytime, Anywhere — Always





Brooke Army Medical Center - BAMC

Ms. Maria C. Guerrero / Patient Experience Branch



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BAMC Support - Resource Tables after Event

- Access To Care Support Services - Access to Care Guide:
<https://bamc.tricare.mil/Portals/143/documents/Resources/Access-to-Care-Brochure.pdf>
- MHS Genesis Patient Portal Services -To access the MHS Genesis Patient Portal a DS Logon Account is required, please visit <https://patientportal.mhsgenesis.health.mil>

For assistance with MHS Genesis patient portal issues please call the DHA Global Service Center at 1-800-600-9332

Patient Portal Assistance at BAMC in the Medical Mall Tuesday (0900-1200) Wed (1300-1500) Thursday (0900-1200).

- TRIWEST - Speak to a TriWest representative at 1-888-874-9378, or register for a TriWest Beneficiary Portal account @ <https://tricare-bene.triwest.com/signin> today to access your referral.



Improving Health and Building Readiness. Anytime, Anywhere — Always





Brooke Army Medical Center - BAMC

Ms. Maria C. Guerrero / Patient Experience Branch



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Questions



JBSA Upcoming Events – ***SAVE THE DATE***



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Retiree Appreciation Days 2025



- **JBSA-Randolph**

Saturday, September 13, 2025, at 8 a.m. to 12 p.m.

Location: Kendrick Community Club, 3rd St W, Bldg. 1039, Randolph AFB, TX 78150

- **JB-Ellington Houston:**

Saturday, October 11, 2025, at 8 a.m. to 1:30 p.m.

Location: Joint Reserve Training Center, 10949 Aerospace Ave, Ellington Field, Houston, TX 77034

- **JBSA Fort Sam Houston & Brooke Army Medical Center (BAMC Medical Mall)**

Saturday, November 1, 2025, at 8 a.m. to 12 p.m.

Location: Brooke Army Medical Center, 3551 Roger Brooke Dr., Fort Sam Houston, TX 78234



JBSA Retired Military Town Hall



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Questions and Answers



Closing Remarks



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Brig. General Randy P. Oakland